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Teleconnections

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Webster-Calhoun
Cooperative Telephone Association

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Off Air Television Channels

Regardless of how you get your television signal you may notice some difficulties with what we refer to as “off air” channels. Whether you have WCDTV, satellite or get your own signal “over the air” from an antenna many folks are noticing signal issues.

Off Air channels which are transmitted “over the air” via antennas from stations such as WOI 5, KCCI 8, and WHO 13 have been experiencing problems this summer with the picture tiling and in some cases totally dropping the signal. Although they are sending the signal at full power the heat and humidity seem to affect the signal.

Have a Safe and Relaxing Labor Day Weekend!!

The WCCTA office will be closed on Monday, September 5th.

When Lightning Strikes

As the coasts begin preparations for hurricane season, lowans are still at risk for thunderstorms. Storms can do unpredictable damage any number of ways including high wind, hail, and lightning.



Although electricity does not travel over the fiber optic network (fiber is made of glass which does not conduct electricity), your home can contain a web of conductive networking including electrical cords, Ethernet cords, and telephone station wire that are subject to damage from electrical surges from lightning strikes. Lightning can jump and travel over anything that conducts electricity including copper and metal pipes.

If your Webster-Calhoun services are affected by a lightning strike, technicians may replace damaged equipment within the ONT on the outside of your home as well as the battery backup equipment inside your home; however, equipment beyond that is considered customer property. Unfortunately that can include computers, printers, wireless routers, televisions, and more.

It is always a good idea to use a surge protector. Although it may not prevent damage to your equipment it attempts to limit the electrical spike to minimize damage.

No Power?

Your phone is powered at your location so if the electricity goes out, your phone is powered by a battery backup device for a short period of time. Your phone should work provided you are not using a cordless phone that also requires electricity. It is a good idea to keep an old desk phone around for emergencies. Internet and Television services are not available in an effort to conserve battery life specifically for the telephone.

Whose Name Is On Your Account??

It is more important than ever to make sure your name is on your telephone account. The account holder is the person authorized to make changes and is responsible for paying those charges. The account holder is also the member of the cooperative and receives the correspondence and checks for capital credits.

**Remember Churdan and
Farnhamville Analog Cable
TV will be shut down
September 30th.**

*Dear WebMail User:
Your mailbox has exceeded the
allocated storage limit set by the
administrator. You may not be able
to send or receive new mail until you
upgrade your allocated quota. To
update your quota click here...*

More Phishing Attempts

This e-mail has been circulating over the past few weeks and is a good example of phishing. Phishing is an attempt to get you to give someone your personal information or username and password. This particular e-mail was received at our office. Although it did not say anything regarding WCCTA and the address was not from WCCTA it gives the reader the impression it affects them directly. Simply disregard and delete the e-mail.

If you ever have concerns about whether an e-mail or correspondence is coming from Webster-Calhoun please feel free to contact our office at 352-3151.

It's *Back to School* and your family may be spending more time on your computer.



Do you think your computer is protected from viruses, spyware, and adware? Is the firewall functioning properly? What about hard drive maintenance and updates from Microsoft? Worried about what your children do on-line? Does any of this make sense to you? Wouldn't it be nice to have the number of a person you could call and discuss this at no extra cost? Webster-Calhoun has it!

SecureIT Plus Computer Protection 2011 is updated and better than ever and priced at \$6.95 per month!

Sign up now and get the first month free!
Plus, each additional license key for multiple computers can be added for only \$4.95. Contact our office at 515-352-3151 today.



Webster-Calhoun recently made a donation to the Gowrie Swimming Pool as they raise funds to completely renovate the existing crumbling structure. For more information visit the web site at <http://site.gowriepool.com>. Pictured above (L to R) are WCCTA employees Lauri Streit; Marcie Boerner; with Mindy Swieter, Gowrie Pool Board President; Linda Lawrence; and Kim Klingson.