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Teleconnections

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Webster-Calhoun
Cooperative Telephone Association

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Digital TV Update

Webster-Calhoun continues to look for members in both city and rural areas of Gowrie, Farnhamville, Paton and Churdan that are interested in our new Webster-Calhoun Digital Television fiber signal. Basic service starts at \$39.99 with an installation fee of \$99.00 that includes two televisions. Please contact our office at 352-3151 for more information regarding packages and installation fees. Information can also be found online at www.wccta.net.

As a result of last month's newsletter, there is quite a list of customers that have signed up and your patience is appreciated as we continue to work towards installations.

Why start here? These are areas that Webster-Calhoun is currently franchised to provide Cable TV service to. WCCTA will eventually expand services to *all* city and rural service areas.

Construction Update

Fiber to the Home construction is continuing in many communities throughout Webster-Calhoun's serving area!



WCCTA's office staff are contacting subscribers in the Badger and Clare areas to schedule times for Fiber to the Home cutovers. This involves minor rewiring and installing a battery backup (an electrical outlet is required) inside your home or business. In September four crews will be working specifically on cutovers in Badger and Clare then moving to the Barnum area.

Plowing is nearing an end in the Duncombe, Thor, and Vincent areas and crews will be testing and splicing Fiber to prepare for cutovers in this area later this year.



Whose Name Is On Your Account??

It is more important than ever to make sure your name is on your telephone account. The account holder is the person authorized to make changes and is responsible for paying those charges. The account holder is also the member of the cooperative and receives the correspondence and checks for capital credits.

**Have a Safe and Relaxing
Labor Day Weekend!!**

The WCCTA office will be closed on Monday, September 6th.

Webster-Calhoun has taken great pride in being able to retire millions of dollars in

Capital Credit Dividends

to our members during past years. Due to extensive capital improvements to finish the Fiber to the Home and several other ongoing projects the WCCTA Board of Directors has decided *not to pay out dividends* this year. Webster-Calhoun is nearing completion of having our entire 16 community service area network 100% Fiber to the Home. This is quite an accomplishment in our industry and is a priority to complete and finance right now.

It's *Back to School* and your family may be spending more time on your computer.



Do you think your computer is protected from viruses, spyware, and adware? Is the firewall functioning properly? What about hard drive maintenance and updates from Microsoft? Worried about what your children do on-line? Does any of this make sense to you? Wouldn't it be nice to have the number of a person you could call and discuss this at no extra cost? Webster-Calhoun has it!

SecureIT Plus Computer Protection is \$6.95 per month!

Sign up now and get the first month free! Plus, each additional license key for multiple computers can be added for only \$4.95. Contact our office at 515-352-3151 today.

Caller ID and Spoofing

Caller Identification or "Caller ID" allows you to identify a caller before you answer your telephone. It is an optional telephone service, available from Webster-Calhoun Cooperative Telephone Association for an additional \$3.00 monthly fee. A caller's number and/or name are displayed either on your phone (if your phone has this feature) or on an external display unit that you can buy separately. The number and/or name will appear on the display unit or on your phone after the first ring. This service also lets you identify yourself to the person you are calling.

Caller ID service, however, is susceptible to fraud. Using a practice known as "caller ID spoofing," disreputable parties can deliberately falsify the telephone number relayed as the Caller ID number to disguise the identity and originator of the call. Congress is currently considering new laws that would make this practice a crime and permit law enforcement authorities to take action against spoofer.

If you have caller ID and receive a call from a telemarketer without the required caller ID information, if you suspect that Caller ID information has been falsified, or you think the rules for protecting the privacy of your telephone number have been violated, you can file a complaint with the FCC. There is no charge for filing a complaint. You can file your complaint using an on-line complaint form found at esupport.fcc.gov/complaints.htm. You can also file your complaint with the FCC's Consumer Center by e-mailing fccinfo@fcc.gov; calling 1-888-CALL-FCC (1-888-225-5322) voice or 1-888-TELL-FCC (1-888-835-5322) TTY; faxing 1-866-418-0232; or writing to: Federal Communications Commission, Consumer & Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 445 12th Street, SW, Washington, D.C. 20554.

This and more information can be found online at <http://www.fcc.gov/cgb/consumerfacts/callerid.html>