

September 2008

Teleconnections

Published by:



Webster-Calhoun
Cooperative Telephone Association

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Many Upgrades at WCCTA

Webster-Calhoun strives to stay on the cutting edge of technology. Sometimes the cutting edge of technology can be considered the bleeding edge. Webster-Calhoun is implementing many changes that, hopefully, our customers remain unaware of and are keeping WCCTA staff busier than ever.

Billing System – During September the office staff will undergo a conversion to a new billing system. Office staff have been preparing for and learning about the new system for several months. The October billing statement may have a few cosmetic changes. Your bill is always itemized so review it to make sure it is accurate.

Network Changes – As we continue to improve the customer network with Fiber to the Home, we are also improving our internal network. This includes changes to our ISP (Internet Service Provider) servers, LAN (Local Area Network) servers and employee's personal computers.

I-Mail – Not only is the ISP hardware being updated, so is the software! Recently the web-based e-mail received an upgrade that resulted in a whole new look and feel. Sometimes change is difficult. This was a very noticeable change to customers with mixed reviews of complaints and compliments.

Switching – A new state-of-the-art Nortel CS1500 softswitch has been installed. Staff in the central office are working to connect to existing equipment and convert traffic to the new system.

Remember if you have any questions or concerns about your service, please contact our office at 515-352-3151.



This Hewlett-Packard Blade server has been installed in the new central equipment office to house Internet and office servers.



TEAM UP!



Technology, Experience and Members – Unlimited Possibilities!!

Have a Safe and Relaxing Labor Day Weekend!!

The WCCTA office will be closed on Monday, September 1st.

The Board of Directors voted to retire 50% of the **capital credit dividends**

allocated for the year 2001.

Mid November, checks totaling over 1.7 million will be refunded to our past and present members. (Please note that your check will not be mailed if you have a past due account with us.)

It's *Back to School* and your family may be spending more time on your computer.

Do you think your computer is protected from viruses, spyware, and adware? Is the firewall functioning properly? What about hard drive maintenance and updates from Microsoft? Worried about what your children do on-line? Does any of this make sense to you? Wouldn't it be nice to have the number of a person you could call and discuss this at no extra cost? Webster-Calhoun has it!

SecureIT Plus Computer Protection is **\$6.95 per month!**

Sign up now and get the first month free!

Plus, each additional license key for multiple computers can be added for only \$4.95. Contact our office at 515-352-3151 today.



Gowrie Veteran Memorial Receives INS Charity Grant

The Gowrie Development Commission (GDC) was recently awarded a charity grant of \$1,500 from Iowa Network Services (INS) to go towards construction of a veteran memorial currently being constructed in the southwest corner of the Gowrie City Park. Eligibility for this grant is offered to communities serviced by Iowa Network Services through local telephone companies such as Webster-Calhoun Cooperative Telephone Association (WCCTA). Webster-Calhoun had previously made a donation of \$500 in support of this project.

Pictured with the check from INS is (left to right) Marcie Boerner, WCCTA Office Manager; Paul Johnson, GDC President; Rich Kloppenburg, INS; and Greta Jansa, GDC Executive Director.

Don't forget to call Grandpa and Grandma on Grandparents Day! Sunday, September 7th!



Pictured is the new Nortel CS1500 Softswitch. This platform will keep WCCTA on the edge of technology. This has been installed in the office building as technicians work to move the central office to a new location.