

October 2006

Teleconnections

Published by:



Webster-Calhoun
Cooperative Telephone Association

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Scam Alert – Buzz Telecom

A company called “Buzz Telecom” is targeting Iowa telephone consumers in a scam. The company is contacting consumers and representing itself as the local telco, and telling consumers they can get a discount on their phone rates, all they need to do is send in money to Buzz Telecom to cover the expenses.

Reports of these calls have come from all over Webster-Calhoun’s service area throughout August and September. Although senior citizens seem to be the main target of the scam, customers of all ages have been contacted in our area.

Both the Iowa Utilities Board (IUB) and Federal Communications Commission (FCC) are aware of the scam and are looking to build a case. If you have been a victim, contact the Iowa Utilities Board Customer Service at 1-877-565-4450.

Contact Webster-Calhoun directly by calling 352-3151 if you have questions or concerns about your telephone service or Webster-Calhoun Long Distance service.



Free E-Mail!

Each WCCTA Internet account receives a free [wccta.net](http://www.wccta.net) e-mail address. Some customers have more than one e-mail address, and some addresses are used more than others.



Make sure you check your [wccta.net](http://www.wccta.net) account so you keep updated on Internet service, what’s happening at Webster-Calhoun, as well as tips and tricks for your computer! How?

- If you don’t know the username and password, contact Webster-Calhoun at 352-3151 to verify it.
- Check the e-mail via web mail at <http://mail.wccta.net> or use the link from www.wccta.net
- Through the web mail feature, forward the address to another e-mail address.
- Add the account to your e-mail software. You can receive multiple e-mail accounts into one in-box.

October is National Cooperative Month!



Community.

Lots of businesses talk about their commitment to community. For cooperatives, it's more than talk. It's what we're all about.

We're owned by our members, and we work in almost every economic sector: housing, retail, financial, health and child care, utilities, and agriculture.

We're in it for the long haul... strengthening communities through jobs, service and community involvement.

Cooperatives.
Owned by Our Members,
Committed to Our Communities.



Are There Spooks In Your Computer??

Get SecureIt Plus from Webster-Calhoun to take care of viruses, spyware, updates and more!! Call 352-3151 for more information.

Feature Feature: *64

Would you like to control your calls during dinner time, yet receive all your calls after dinner? Perhaps you work nights and do not want to be disturbed during the day unless it is an emergency.

This service allows you to create a list of 32 telephone numbers that you wish to receive. Callers not on this list will be routed to an announcement informing them their calls are not being accepted at this time. By turning this feature on and off you can control the phone, and better manage your home or office environment.

This feature is \$1 per month and can be added to your phone by calling WCCTA at 352-3151.

To add numbers to the list: Dial *64, then press #, dial the number, press #.

To turn the feature on and off: Press *62. Voice prompts will inform you if the list is on or off. To turn your list on or off, dial 3. (You must have at least one telephone number in the list to turn on the service.)

October is National 4-H Month! Visit the 4-H display in the WCCTA lobby throughout the month of October!



Webster-Calhoun is a proud supporter of youth programs.