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# Teleconnections

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**Webster-Calhoun**

Cooperative Telephone Association

Fiber Powered Network

1106 Beek Street, PO Box 475, Gowrie, Iowa 50543 ★ Phone: 515-352-3151 ★ [www.wccta.com](http://www.wccta.com) ★ [www.wccta.net](http://www.wccta.net)

## Scams – Be Aware!

If it looks too good to be true, it probably is! Please beware of fraudulent phone calls and e-mails asking for you to send money or do favors. “Phishing” attempts, whether it is over the phone or via e-mail, try to get you to provide information such as usernames, passwords, birthdates, social security numbers, account numbers and more. If you think these things only happen in large metro areas, be aware as there have been several instances in the WCCTA area recently.

**Examples throughout the WCCTA serving area include** urgent requests that family members are in jail or stuck in a foreign country, winning the lottery (requiring you to send money to them first), and receiving boxes or money that you will hold on to or forward on to someone else. *Callers can sound very sincere and urgent pushing you to act immediately!* You want to make sure you truly know all your “friends” on Facebook and if you are concerned about family members contact them and make sure they are ok.

The web site [snopes.com](http://snopes.com), a great Internet resource for urban legends, folklore, myths, rumors, and misinformation, and is a great site to check before you forward the next e-mail to your entire address list. According to [snopes.com](http://snopes.com) here are the current top 5 scams:

- Nigerian Scam - A wealthy foreigner who needs help moving millions of dollars from his homeland promises a hefty percentage of this fortune as a reward for assisting him.
- Foreign Lottery Scam - Announcements inform recipients that they've won large sums of money in foreign lotteries.
- Secret Shopper Scam - Advertisers seek applicants for paid positions as 'secret' or 'mystery' shoppers.
- Work-at-Home Scam - Advertisers offer kits that enable home workers to make money posting links on the Internet.
- Family Member in Distress Scam - Scammers impersonate distressed family members in desperate need of money.

Unfortunately WCCTA cannot prevent phone calls and e-mails from getting to you. Being aware of attempts and scams can keep you from getting “hooked!”

## Online Account Access

Cut down on paperwork and save on postage by managing and paying your Webster-Calhoun bill online. With **e-Bill**, you can view electronic versions of your current and past statements anytime, check your payment history, and see service details.

Go Green! One option includes receiving an **e-mail notification** instead of receiving a paper billing invoice.

Pay your Webster-Calhoun bill by signing up for **Direct Payment** using the bank account of your choice. No more looking for a stamp or worrying about payments arriving late. Payments are automatically made on the 17<sup>th</sup> of each month.

Visit [www.wccta.net](http://www.wccta.net) and click on Online Billing to sign up today!



## COMING SOON! WCDTV Channel 3

WCDTV will soon launch a local community channel on channel 3 that will include community events!

Contact WCCTA at 352-3151 to have your event listed!

Advertising Rates May Apply.

## KCCI 8.2 (WCDTV Channel 9) Launches Me-TV

Due to a change in KCCI 8.2 programming formats, WCDTV Channel 9 is no longer continuous weather.

Me-TV now includes a library of TV classics, such as CBS programming, providing viewers with the some of the most beloved and enjoyed shows on television. Local weather updates and forecasts from the KCCI NewsChannel 8 Storm Team will continue to air on KCCI 8.2 two times per hour.

# Analog TV Shutdown

Just a reminder of the end dates for Analog Cable Television:

**Badger**  
*Thursday, September 1<sup>st</sup>*

**Churdan and Farnhamville**  
*Friday, September 30<sup>th</sup>*

**Gowrie**  
*Tuesday, November 1<sup>st</sup>*

Please contact our office at 352-3151 as soon as possible to schedule a time to switch your analog Cable TV to WCDTV!

## Power supply for Fiber to the Home

Fiber technology is powered at the customer's premise. An additional box installed inside your home or business powers the NID (Network Interface Device) box on the outside of the building.

*This must always be plugged into an electrical outlet to continually provide power to your telephone network. It also contains an industry standard back-up battery in case of a power outage.*

In the event your power goes out, the battery will allow your telephone to work. How long the battery will last is determined by your usage (incoming and outgoing calls.) To conserve power while using the battery, high-speed Internet is disabled.



If you change your **mailing address** please remember to contact Webster-Calhoun! It may be something as simple as adding or removing a Post Office Box, moving across town or across the state! Even if you don't have current services from WCCTA you will continue to receive capital credit correspondence as part of your cooperative membership.



## \*57

Remember you can use \*57 immediately after receiving a phone call to "mark" the call in our telephone switch. After receiving a call, simply end the call then pick up the phone and dial \*57. This marks the date and time of the last incoming call and in most cases the phone number where the call came from. This can be used by law enforcement officials in certain situations.