

Please complete entire application and sign, and return to:
WCCTA at PO Box 475, Gowrie, IA 50543 or Fax to: 515-352-3025

Customer Information:

Name:		
Address:		
City, State, ZIP:		
Based on our Tariff WCCTA does require a landline telephone for Internet service. WCCTA Landline Number:		
Contact Phone Number(s):		
Home #	Cell #	Work #

Choose Fiber Connection Speed:

- \$23.95/month 512k down/128k up
- \$39.95/month 3MB down/1MB up
- \$99.95/month 9MB down x 3MB up

Network Information: Please mark if applicable otherwise leave blank:

Static IP Address \$5.00/month MAC Address: _ _ . _ _ . _ _ . _ _ . _ _ . _ _

VPN Business Connection Multiple Computers Gaming (Xbox, Playstation, etc.)

Do you need a router? Yes or No (please circle) or Purchase our wireless router (\$75.00)
(**Router** is used to set up multiple wired computers) (**Wireless Router** used for multiple computers and/or laptops)

Installation Charge: Please choose payment plan.

- One-Time Charge of \$99.00
- Pay three (3) installments of \$33.00 over next three months
- Waive Installation Charge – 12 month service agreement

(If service is disconnected within 12 months, \$99 installation charge will be applied.)

Please Note: An additional phone line is not required for High Speed Internet. If phone jack is installed by service technician extra charges will apply. Other charges may apply for inside wiring and for computer support if requested.

E-mail Account Information: Receive up to 5 free e-mail accounts with your Internet Access!

View e-mail with software on your computer or on-line through the web-based program located at www.wccta.net.

E-mail only accounts \$5.00/month.

New/Current Username:		New/Current Password:	
Username:		Password:	
Username:		Password:	
Username:		Password:	
Username:		Password:	

Username must be no more than 12 characters long. It will also become part of your email address and will log onto your e-mail account along with your password.

Your password may be between 6 and 8 characters long. This is required along with your username to log onto your e-mail account. For security, be sure your password contains at least one special character and one number. (for example: webcal#1)

Customer Signature: _____ **Date:** _____

Computer Protection: *SecureIT Plus* is an automated package that includes everything for total computer protection: managed virus protection; spyware detection, removal, and pop-up blocker; system and disk maintenance; Microsoft patch management; monthly e-mail summary report; and FREE technical support!! **Online Backup** allows you to save important information from your computer to an offsite location. Up to 5 Gigabytes of data!!

____ Yes, include SecureIT Plus protection for an additional \$6.95 per month.

____ Yes, include Online Backup for \$5.95 per month for 50GB

____ Bundle both SecureIT Plus protection and Online Backup for \$10.90/month

Customer is responsible for installing software for computer protection. What e-mail address should the license key information be sent to: _____

Computer Required Connection Information:

Ethernet Port on Computer – NIC Card (must have 10/100 BaseT Ethernet board installed)

Internet Connection is run to one computer. Networking to multiple computers is the responsibility of the customer.

Free Modem Included (\$75 value – Modem must be returned if customer disconnects DSL service within one year)

No Modem is needed for Fiber to the Home customers. An Ethernet (CAT5) wire is connected to your computer through a specially wired jack.

WCCTA.net cannot guarantee that service will be compatible with all computer and network configurations.

WCCTA.net cannot guarantee access speeds of High Speed Internet Service due to factors not limited to; line condition and or distance from Webster-Calhoun Cooperative Telephone Association equipment.

Plans and pricing are subject to change without notice.

Customer Premise Recommendations:

Computer Protection: As with any Internet connection, WCCTA.net recommends that you protect yourself from computer viruses and spyware. There are a variety of software programs available; however, they should be updated regularly.

Surge Protection: WCCTA.net recommends all customers use quality surge protection or UPS, uninterrupted power supply, that will protect your phones lines as well as multiple AC power protected outlets to protect your computer equipment. Make sure there are at least two spaces available on your current surge protector.

Firewall/Gateway: Because this Internet access provides an “always on” connection to the Internet, if your PC is powered on continually, WCCTA.net recommends the use of a fire wall or gateway. A fire wall is a special software portion of your Internet connection that lets only certain kinds of messages in and out. *MULTIPLE PC USERS must have a gateway/firewall installed with a hub.*

For Office Use:

Completed By: _____

Completed Date: _____

Other Plant Information: _____